(Web Site: www.iimkashipur.ac.in)



TENDER DOCUMENT

<u>"NON-COMPREHENSIVE AMC FOR MULTI-BRAND APPLIANCES (REFRIGERATORS,</u> <u>MICROWAVE OVENS, AND WASHING MACHINES)"</u>

NOTICE INVITING TENDER (NIT) NO. IIMKASHPUR/PUR DEPTT /NIT/ 21 / 2024-25 DATED 27 Dec 2024

SECTION- I

The Indian Institute of Management (IIM) Kashipur, having its office at Kundeshwari, District - Udham Singh Nagar, Kashipur, Uttarakhand – 244713, is an Institute of national importance under the aegis of the Ministry of Education, Government of India set up to provide management education of high quality and to promote allied areas of knowledge and inter-disciplinary studies.

The Indian Institute of Management (IIM) Kashipur invites bids in single bid system from reputed, experienced and financially sound agencies/companies for the Annual Maintenance Contract (AMC) for multi-brand appliances, including Refrigerators, Microwave Ovens, and Washing Machines. The AMC will cover a total quantity of 88 units for each category of items mentioned.

The purpose of this contract is to ensure the smooth functioning of the above-mentioned appliances in the Institute's premises and ensure regular maintenance, servicing, and repairs to maintain their optimal performance.

Brief Tender Details:

Tender Description	Tender Fees (Rs.)
Non-comprehensive AMC for multi-brand appliances (refrigerators, microwave ovens, and washing machines)"	Nil

The tender document can be downloaded from Institute website: www.iimkashipur.ac.in and Central Public Procurement (CPP) portal http://eprocure.gov.in/epublish/app and bids are to be submitted (hard copy) at IIM Kashipur as prescribed in the tender document. Kindly adhere to the last date and time of submission of the tender.

Critical Dates of Tender:

SI. No	Particulars	Date	Time
1	Date and Time of online Publication/Download of Tender	27 Dec 2024	1400hrs
2	Bid Submission start date & time	27 Dec 2024	1430hrs
3	Bid Submission close date & time	17 Jan 2025	1100hrs

Opening of Bid

4

17 Jan 2025 1130hrs

INSTRUCTIONS TO BIDDERS

1. Bids in sealed cover are invited under single bid system from reputed, experienced and financially sound parties. Please super scribe the outer cover of the sealed bid as <u>"NON-COMPREHENSIVE AMC FOR MULTI-BRAND APPLIANCES (REFRIGERATORS, MICROWAVE OVENS, AND WASHING MACHINES)</u>", <u>NIT/21 (dated 27 Dec 2024)</u> to avoid the Bid being declared invalid. Bids not super scribed with the details mentioned above may be declared invalid. The Financial bids of only eligible and technically qualified bidders will be taken into account, after the same has been ascertained by evaluation of the Bids by the Committee. Considering the urgency of the work, no requests for extending the deadline shall be considered.

The address, contact numbers, date of issue of document, last date of submission of bids, date and time of opening of bids for sending Bids or seeking clarifications regarding this NIT are given below:-

Bids/queries to be addressed to	STORE AND PURCHASE OFFICER				
Postal address for sending the Bids	STORE AND PURCHASE OFFICER				
	INDIAN INSTITUTE OF MANAGEMENT, KASHIPUR				
	KUNDESHWARI, KASHIPUR, DIST. UDHAM SINGH NAGAR,				
	UTTARAKHAND (INDIA) PIN – 244713				
	Website: www.iimkashipur.ac.in				
Name/Designation of the contact personnel	STORE AND PURCHASE OFFICER				
Telephone numbers of the contact personnel	91-7088270882,7900444090 / 321				
e-mail ids of contact personnel	purchase@iimkashipur.ac.in				
Estimated Bid Value	<u>Rs 3,30,000/-</u>				
Earnest Money Deposit (EMD)	<u>Rs 8,250/-</u>				
Performance Bank Guarantee (PBG)	<u>Rs 16,500/-</u>				
Last date and time of submission of bid	17 Jan 2025 at 1100hrs hrs. Any changes of the schedule will be				
	notified on the Institute's website.				
Date and time of opening of Bid	17 Jan 2025 at 1130 hrs onwards. Any changes of the schedule				
	will be notified on the Institute's website. If the date is holiday, the				
	next working day will be the opening date of the tender.				

2. <u>Cost of Bid Document/Tender Fee</u>: Nil

3. <u>Tender Value/Estimated Volume of Business</u>: The yearly total estimated cost/bid value/tender value including cost of spares of the NIT is approximately Rs. 3,30,000/- (Rupees Three Lakh Thirty Thousand Only).

4. <u>Issue of Tender</u>: The tender document can be downloaded from the Institute website - www.iimkashipur.ac. In or eprocure.gov.in. Please keep visiting our website for any corrigendum/amendments and submit the bid document accordingly.

5. <u>Manner of depositing the Bids</u>: Sealed Bids should be either dropped in the Tender Box placed at Main Gate of IIM Kashipur or should be sent by registered post/courier at the address given above to reach by the due date and time. Late tenders will not be considered. No responsibility will be taken for postal/courier delay or non-delivery/non-receipt of Bid documents. Bids sent by FAX or e- mail will not be considered. The NIT is to be signed on all the pages by the bidder. This NIT is being issued with no financial commitment. IIM Kashipur also reserves the right to withdraw the NIT, should it become necessary at any stage for withdrawing the NIT.

6. The Bidders may depute their representatives, duly authorized in writing, to attend the opening of Bids on the due date and time. This event will not be postponed due to non-presence of your representative.

7. <u>Forwarding of Bids</u> – Bids should be forwarded by Bidders in a sealed envelope by duly super scribed as stipulated above and this should contain copy of NIT document duly signed and stamped on each page along with Annexure-I of the NIT supported by demand drafts (Tender Fees and EMD) and all the documentary proofs to establish eligibility and their potential of professional readiness for the work services.

8. <u>Clarification regarding contents of the NIT</u>: A prospective bidder who requires clarification regarding the contents of the bidding documents shall send their query/queries at <u>purchase@iimkashipur.ac.in</u> latest by 10 Jan 2025, any queries received beyond the above mentioned timeline shall not be entertained. IIM Kashipur response to the queries shall be uploaded on the website.

9. <u>Modification and Withdrawal of Bids</u>: A bidder may modify or withdraw his bid after submission, provided that the written notice of modification or withdrawal is received by the IIM Kashipur prior to deadline prescribed for submission of bids. A withdrawal notice should on a signed confirmation copy to be sent by post or by email and such signed confirmation should reach the purchaser not later than the deadline for submission of bids. No bid shall be modified after the deadline for submission of bids. No bid may be withdrawn in the interval between the deadline for submission of bids and expiration of the period of bid validity specified. Withdrawal of a bid during this period will result in Bidder's forfeiture of bid security. Submission of bid means that bidder has read all the terms and conditions of this Tender Documents carefully and will comply with them unconditionally. Conditional bids shall not be accepted.

10. <u>Rejection of Bids</u>: Canvassing by the Bidder in any form, unsolicited letter and post-tender correction may invoke summary rejection with forfeiture of EMD.

11. <u>Validity of Bids</u>: The Bids should remain valid till **90 days** from the last date of submission of the Bids.

12. Security Deposit: Nil

13. <u>Payment Terms</u> - Payments will be made on monthly basis through ECS/ NEFT after submission of the bills for the completed services. Taxes like GST etc. will be paid as per Govt. norms. No advance payment(s) will be made. On receipt of the Final payment, bidder shall furnish a "No Claim Certificate" to IIM Kashipur.

14. Earnest Money Deposit (EMD):

a. The bidder is required to submit an Earnest Money Deposit (EMD) of **Rs. 8,250/-** (Rupees Eight Thousand Two Hundred and Fifty Only) in the form of a Demand Draft or Bank Guarantee in favour of The Director, IIM Kashipur along with the bid. Bids without the EMD will be rejected.

b. The EMD will be refunded to the unsuccessful bidders after the final award of the contract. However, the EMD will be forfeited in the event of the bidder withdrawing their bid before the contract is awarded or failing to sign the contract after being awarded the work.

15. <u>Performance Bank Guarantee (PBG)</u>:

a. The successful bidder will be required to submit a **Performance Bank Guarantee (PBG)** equivalent to **5**% of the total value [**Rs. 16,500/-** (Rupees Sixteen Thousand Five Hundred Only)] of the contract within **30** days from the date of the award of the contract.

b. The PBG shall be valid for the entire duration of the contract, and in case of any extension of the contract, the bidder shall extend the validity of the PBG accordingly.

c. The PBG will be forfeited in case of non-performance, failure to provide services, or any breach of the terms and conditions of the contract by the successful bidder.

16. <u>Penalty Clause</u>:

a. **Delay in Service:** If the bidder fails to provide the required maintenance or repair services within the stipulated time as per the agreement, a penalty of **Rs 500/-** per day will be imposed for each day of delay beyond the stipulated service period.

b. **Non-Performance:** If the bidder fails to provide satisfactory service or if the appliances are not maintained in working condition, a penalty of **Rs 1000/-** may be imposed for the non-performance.

c. **Termination of Contract:** If the bidder fails to perform as per the terms of the contract, IIM Kashipur reserves the right to terminate the contract after giving a **30-day notice**. In such cases, the bidder will also be liable to pay the penalty as mentioned above, and the contract will be awarded to another bidder.

<u>SECTION – II</u>

Scope of work

The work service contract is for two years. The contract may be extended annually based on satisfactory services and subject to mutual agreement of both the parties. The proposed date of commencement of the Work:
 01 Feb 2025. The scope of work for the AMC includes, but is not limited to, the following:

A. General Requirements:

- a) Preventive Maintenance:
 - i. Regular preventive maintenance visits as per the manufacturer's recommended guidelines for each appliance type.
 - ii. Cleaning, inspection, and servicing of all major components such as compressors, heating elements, motors, fans, etc.
- iii. Replacement of parts subject to wear and tear under the scope of AMC (excluding consumables such as bulbs, etc.).
- b) Breakdown Maintenance:
 - i. On-call breakdown maintenance for any appliance malfunction.
 - ii. Fault diagnosis, repair, and rectification within 24 hours of complaint registration.
 - iii. Replacement of faulty parts, if necessary, with genuine, compatible parts with reasonable cost.
- iv. Repairs and Parts Replacement:
- v. Providing and replacing defective parts like compressors, motors, switches, heating elements, etc., during the AMC period.
- vi. The bidder must ensure that all replaced parts are genuine and compatible with the respective appliances.
- vii. In case of non-availability of parts, the bidder should provide an alternative solution that ensures minimal downtime.

c) <u>Documentation</u>:

- i. Maintenance logs for all service visits.
- ii. Report of the status of the appliances post-maintenance.
- iii. Annual servicing certificates to be issued to IIM Kashipur at the end of the year.

B. Specific Appliance Requirements:

- i. Refrigerators (88 units):
- ii. Check and clean the condenser coils and evaporator fans.
- iii. Inspect compressor functioning and ensure refrigerant levels are adequate.
- iv. Regular defrosting of the refrigerator and freezer section.
- v. Ensure proper sealing of doors and check for any leakage.
- vi. Microwave Ovens (88 units):
- vii. Check the magnetron, waveguide, and turntable functioning.
- viii. Inspect power settings, door seals, and microwaves' heating mechanism.
- ix. Clean and maintain internal and external components, ensuring there is no damage or wear.
- x. Washing Machines (88 units):
- xi. Inspect and clean the pump, drain system, and filter.
- xii. Check motor, water level sensors, and control panels for proper functioning.
- xiii. Regular checks of the washing drum, belts, and bearings.
- xiv. Ensure the proper functioning of all wash programs and water levels.

C. Response Time and Service Availability:

- i. Emergency Breakdown Response Time: 24 hours from the time of reporting a malfunction.
- ii. Regular Service Schedule: Maintenance should be performed once every quarter or as per appliance manufacturer's recommendations.
- iii. Service shall be provided from 9:00 AM to 6:00 PM, Monday to Saturday. In case of any major breakdown, services should be available on Sundays and public holidays as well.

2. The Contractor shall not appoint any sub-Contractor to carry out any obligations under the contract or sublet the contract.

(a) Any one or more the following action/commission/omission are likely to cause summary rejection of tender:

- i. If the Tender fee is not found with the Bid.
- ii. Any bid received late without conclusive proof that it was delivered before the specified closing time.
- iii. Any bid received unsealed or improperly sealed or Any conditional bid

iv. Any bid in which rates have not been quoted in accordance with specified formats/details as specified in the Bid Documents

v. Any effort by a bidder to influence the IIM Kashipur in the bid evaluation, bid evaluation, bid comparison or contract award decision.

(b) IIM Kashipur reserves the right to negotiate with first lowest bidder to arrive at the fair and reasonable price.

(c) The successful contractor should execute a Contract on non-judicial stamp Rs. 100/-, incorporating the various terms and conditions. In the event of bidder backing out before actual award of execution of Contract, such bidder will be liable to forfeit the EMD. The decision of the Hon'ble Director of IIM Kashipur will be final in all respect and will be acceptable to all the tenderers.

(d) The IIM Kashipur reserves the right to accept / reject / select more than one Contractor and to annul the bidding process of any or all bids at any time prior to award of contract without thereby incurring any liability to the affected bidders.

3. <u>Non-disclosure of Contract documents:</u> Except with the written consent of IIM Kashipur, other party shall not disclose or share any contract/ provision, specification, plan, design, pattern, sample or information about the institute thereof to any third party.

4. <u>Termination:</u>

(i) This Agreement may be terminated in whole or in part, by either Party in the event of a material breach by a Party that is not cured within thirty (30) days of a notice from the non-breaching Party.

(ii) This Agreement may be terminated in whole or in part, by a Party for convenience, on ninety (90) days prior written notice to the other Party.

(iii) In addition to the above, either Party may terminate this Agreement if the other Party (a) admits in writing its inability to pay its debts generally as they become due, or (b) makes an assignment for the benefit of its creditors, or (c) institutes or consents to the filing of a petition in bankruptcy, whether for reorganization or liquidation, under federal or similar applicable state laws, or (d) is adjudged bankrupt or insolvent by a court having jurisdiction, then in any of such events, the other Party may, by written notice, immediately terminate this Agreement, without further liability to the other Party, except to produce or pay all accrued payments.

5. <u>Notices:</u> All notices, requests, demands or communications required hereunder shall be in writing inclusive of electronic means as recognized by IT Act 2000 (including any statutory modifications thereof) and shall be deemed to have been given or made (a) if by mail when deposited in the mail by certified mail, postage prepaid return receipt, requested at its address set forth on the signature pages hereto (b) if by telecopy when sent by used telecopy to the telecopy number set forth on the signature page hereto provided. Either Party may change its address or telecopy number for notice, by providing notice to the other Party of such change in the manner and within such time as provided herein.

6. <u>Counterparts</u>: This Agreement may be executed in counterparts, each of which shall be deemed an original, but all such counter parts shall together constitute but one and the same agreement.

7. <u>Non-Solicitation</u>: During the term of the Agreement and for a period of one (1) year thereafter, neither Party shall (either directly or indirectly through a third party) employ, solicit to employ, cause to be solicited for the purpose of employment or offer employment to any employee/s or subcontractor/s of the other Party, or aid any third person to do so, without the specific written consent of the other Party. For the avoidance of doubt, this restriction applies only to those employees who are connected with the Services performed under this Agreement. The clause does not prevent hiring based on responses by employees to public advertisement on any media that are not specifically targeted at the other Party's employees.

8. <u>Amendments:</u> No provision of present Contract shall be changed or modified in any way (including this provision) either in whole or in part except by an instrument in writing made after the date of this Contract and signed on behalf of both the parties and which expressly states to amend the present Contract.

9. <u>Force Majeure:</u> Neither Party shall be liable for damages for any delay or failure to perform its obligations hereunder, if such delay or failure is due to causes beyond its control or without its fault or negligence, including, without limitation, riots, wars, fires, epidemics, lack of human or material resources, quarantine restrictions, unusually severe weather, earthquakes, explosions, acts of god or state or any public enemy, or acts mandated by any applicable laws, regulation or order (whether valid or invalid) of any governmental body. If a force majeure event occurs the affected Party shall inform the other Party promptly and will use reasonable efforts to mitigate adverse effects and to resume performance as soon as practicable. Should the force majeure event extend beyond fifteen (15) days either Party shall have the right to terminate the Contract upon immediate written notice without any penalty or liability. However, the existing liabilities of the Parties and the IIM Kashipur's payment obligations for services successfully performed, provided the same is not affected by a force Majeure event, shall remain and not be affected by the force majeure event.

10. <u>Confidentiality</u>: Both the Parties hereby undertake that under no circumstances whatsoever they shall disclose any of the Terms of this Contract and all or any Confidential Information belonging to the other party like financial plans, business plans, and others, declared confidential to which they might have access during the association with one another in terms of this Contract, except to the extent that is already in public knowledge/ domain. The Confidential Information as hereinabove detailed shall not be disclosed during the subsistence of this Contract and thereafter for a period of five years from the date of termination of this Contract for whatever reason.

11. <u>Indemnity:</u> The Contractor (Indemnifying Party) shall indemnify, defend and hold harmless the IIM Kashipur (Indemnified Party), its directors, officers and employees from and against any and all losses claims, demands, liabilities (including attorney's fees) that arise from any errors and any act/ commission/ omission on the part of the Indemnifying Party or in connection with any work, obligation, authority delegated to the Indemnifying Party under this Contract.

12. <u>Arbitration</u>: In event of any dispute or difference arising out of or in connection with the Contract including the interpretation of its clauses or any other matter arising out of the Contract between the Parties, the same shall be resolved by mutual discussion and if any dispute or difference arising out of this Contract or interpretation of the Contract or any other matter related to it. If the contract still remains unresolved; it shall be then referred to the Sole Arbitrator who shall be appointed by the Director, IIM Kashipur alone. And the arbitral proceedings shall be conducted strictly in accordance with the Arbitration and Conciliation Act, 1996, as amended up-to-date (including the statutory modifications thereof). The place of conducted in English language only. The cost of arbitration shall be shared equally by both the parties and the decision/ interim orders passed by the Sole Arbitrator shall be final and binding on both the Parties.

SECTION- III

TECHNICAL/ELIGIBILITY CONDITIONS OF THE BIDDER

1. Eligibility Criteria

(a) The Contractor should have a legal status, whether it will be a registered Partnership Firm/Company under Companies Act having legal entity having all statutory licenses/registration for carrying out such activity as well as have registration for tax liabilities GST/income tax others statuary liabilities. (Copy of GST & other licences/registration to be attached) – **Annexure A**.

(b) Average Annual turnover of the firm in three years should be greater than or equal to 1 lakhs Ten Thousand Only. (Bidder are mandatorily to furnish relevant documents to support its sound financial status as part of bid submission. Institute will verify the documents submitted by bidder, if required) – **Annexure B.**

(c) The bidder must have at least two years' experience of providing similar type of services and should have **executed one service in last three years** period to any of Central/State Government/PSU's. Documentary proofs for the services rendered with such Central/State Government/PSU's with duration of service shall be furnished. (Bidder to furnish relevant documents in support to establish eligibility as part of bid submission. Institute will verify the documents submitted by bidder, if required) – **Annexure C.**

(d) There should be no criminal case pending with the police against the Proprietor/Firm/Partner or the Company (Agency) and the firm should not be blacklisted by Central Government/State Government/PSU/any other Institutes. The declaration to such state as incorporated in the bid will be assumed for this purpose – **Annexure D**.

2. **Evaluation Criteria** - The broad guidelines for evaluation of Bids will be as follows:

a. Only those Bids will be evaluated which are found to be fulfilling all the eligibility and qualifying requirements of the NIT, both technically and commercially.

b. The Lowest Bid will be decided upon the lowest price quoted by the bidder as per the Price Format on Annexure-II:

c. The rate contract will be awarded to the overall L-1 bidder for the services. The value of Total cost (inclusive of all taxes) will be ascertained for determination of L-1 vendor.

d. All the rates quoted should be inclusive of all freight charges / taxes.

Signature of Authorized signatory of the company with Seal

Annexure-A

1. Name of the bidder-	
(a) Trade Name (in block letters	
 (b) Status of the Bidder: (Proprietorship/Partnership/LLP/Limited Co. (in block (c) Name of Proprietor/Partners/CEO/Directors 	letter)
(d) Date of Establishment	
(e) Postal Address 2. Telephone/Mobile No	
3. E-mail / Website address (if available)	
4. Bank Draft No. date. Bank name and amount	
(If applicable)/ MSME or NSIC Reg No	_
(a) MSME/NSIC Regn. No. (if applicable)	
(Enclose self-attested photocopy)	
5. Name of the Banker, Branch Name & address	In
Block letters) for E-payment purpose)	
A/C No	
A/C Type	
Branch code	
IFSC code	
 6. PAN (Enclose self-attested photocopy) 7. GST Registration No (Enclose self-attested photocopy) 	
8. Any other Relevant Information	
(e.g., Number of Years of Experience in similar line of Business / Turnover for la	st financial vear)
9. Lab. License / EPF / ESIC Reg. No. (if applicable) (Enclose self-attest	
photocopy)	
10. Any other relevant information e.g., Number of years of experience in a	similar line of
business. Please enclose copies of the audited balance sheet for the last three	
years ended 31.03.2024 by a Chartered Accountant, must be uploaded.	
I/We hereby declare and affirm that I/we have read and understood the terms ar of this Bid/quotation/NIT as stipulated in the Bid notice No.	
Accordingly, I/we accept the terms and conditions and hereby offer the rates for work or supply)"	(name of the
Signature:	
Name of the bidder:	
Date Official seal of the bidder:	

NOTE: Please upload all the above-mentioned supporting documents with seal and signature for verification.

Annexure-B

CA Turnover Certificate

(Format of the CA Certificate to be submitted by the Firm)

Dear Sir/ Ma'am,

This is to certify that M/s _____having office at _____are in the business of for completed years (considered up to 31-March of last Financial Year). Their Turnover in each Financial Year during the preceding years (years in words) are as given below:

SR. NO.	FINANCIAL YEAR	ANNUAL TURN OVER IN INR
1	2021-2022	
2	2022-2023	
3	2023-2024	
Average of three years		

This is further certified that the above Turnover is in line with the Turnover declared by the Business in their Income Tax Returns filed under PAN No:

[UDIN]

For _____, Chartered Accountants

Partner, M. No/ FRN No.

Date:

Place:

Note: If Bidders having turnover and profit and loss certificate in own format, they can submit in that format else Bidders have to submit turnover certificate in this format.

Annexure-C

List of Work orders and Work Completion Certificates

Sr. No.	Department / Company Name	Work Descriptio n	Contract Value (Rs.)	Contract start Date	Contract Completio n Date	Work order attache d YES or NO	Completio n Certificat e attached YES or NO	Page No. on submitte d docume nt
1								
2								
3								
4								
5								

Date:

Annexure-D

FORMAT OF UNDERTAKING, TO BE FURNISHED ON COMPANY LETTER HEAD WITH REGARD TO BLACKLISTING/ NON-DEBARMENT, BY ORGANISATION

UNDERTAKING REGARDING BLACKLISTING / NON – DEBARMENT/ NO CRIMINAL CASE PENDING WITH THE POLICE AGAINST THE PROPRIETOR/FIRM/PARTNER OR THE COMPANY (AGENCY)

To,

INDIAN INSTITUTE OF MANAGEMENT KASHIPUR

Dear Sir/ Ma'am,

We hereby confirm and declare that we, M/s_____, is not blacklisted/ De-registered/ debarred by any Government department/ Public Sector Undertaking/ Private Sector/ or any other agency for which we have Executed/ Undertaken the works/ Services during the last ___years. Further, there is no criminal case pending with the police against the Proprietor/Firm/Partner or the Company (Agency).

For _____

Authorized Stamp and Signatory Date:

ANNEXURE-II

(Refers to IIM Kashipur/NIT)

FINANCIAL BID

Name of the Tenderer Firm: _

Financial Bid for the period of one year:						
Item	Unit Price (INR)	Quantity	Total Price (INR)			
Oven (Non-Comprehensive AMC)		88				
Refrigerator (Non-Comprehensive AMC)		88				
Washing Machine (Non-Comprehensive AMC)		88				
Grand Total inclusive of all taxes	1	1				

In words Total amount including of Taxes and other charges: -

Note:

1. It is expected that a minimum of 10 scheduled visits per month will be required for the tasks mentioned in the bid document for the above items.

2. Replacement of faulty parts, if necessary, with genuine, compatible parts at a reasonable cost.

3. The financial bid will be evaluated as a whole in totality. No piecemeal tender will be awarded. Tender will be awarded as a whole to the overall Lowest bidder.

4. The price quoted should be the final price inclusive of all taxes and freight, miscellaneous cost etc. No extra amount shall be paid. The rates should be F.O.R basis.

Declaration by the Tenderer: This is to certify that I/We before signing this tender have read and fully understood all the terms and conditions attached and undertake myself/ourselves to abide by them. The General Terms & Condition are part of the Tender. The quantity mentioned above may change and payment will be made as per the service provided to actual number of units.

Date:

Signature of Authorized signatory of the company with Seal