



INDIAN INSTITUTE OF MANAGEMENT KASHIPUR
Kundeshwari, Dist. Udham Singh Nagar, Kashipur – 244713
Uttarakhand (India)

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**Subject: Tender for Comprehensive Annual Maintenance Contract (AMC) of
 Water Purifier and RO systems at IIM Kashipur**

Due date: 03.11.2018 at 3.00 PM

Tender No. IIMKPV/LTE/04/2018-19. Date: 08.10.2018

Notice Inviting Tender and Schedule of Events

Sealed Tenders are invited under single bid system from reputed experienced and financially sound parties for the following work:

Name of Work	Comprehensive AMC of Water Purifier and RO Systems at IIM Kashipur
Tender No.	Tender No.: IIMKPV/LTE/04/2018-19 Date: 08.10.2018
EMD	Rs.5000/- (Rupees Five Thousand Only) by Demand Draft/Banker's Cheque in favour of Indian Institute of Management Kashipur payable at Kashipur
Contract Period	The period of contract will be initially for two years . The contract may be extended by another one year on the basis of satisfactory performance.
Issue of Tender	The tender document can be downloaded from the Institute website – www.iimkashipur.ac.in . Please keep visiting our website for any corrigendum/amendments and submit the bid document accordingly.
Query (if any)	In case of any query, it may be clarified / asked till 31 October 2018
Submission / Receipt of Tender	Up to 15:00 hrs on 03 rd November 2018 at IIM Kashipur
Opening of Tender	The tenders shall be opened on the same day, i.e. 03 rd November 2018 at 15:30 hrs.
Contact Person (for any clarification)	Store and Purchase Officer, IIM Kashipur Phone: 07055192888, email: sunil.dutt@iimkashipur.ac.in
Proposed date to Commence the Operations	01 st January 2019

Scope of Work

- a) IIM Kashipur is proposing to enter into a rate contract for the period two years For comprehensive Annual Maintenance Contract (A.M.C.) for water Purifiers / Ro Systems of Eureka Forbes, Krona Models and other models (as mentioned in Annexure-2) fitted at IIM Kashipur from the reputed manufactures/vendor/supplier/authorized dealers/franchise/ authorized service provider dealing in concerned items. The rates are to be submitted in Price Bid by Tenderer,
- b) The rates to be quoted for the period of one year from date of signing of agreement.
- c) The contract may be extended for the following period of one year based on satisfactory services and subject to mutual agreement of both the parties.
- d) The quotations shall not include any conditions whatsoever. In case any conditions are included in the quotation the same may not be taken into consideration. The quotation in such cases is liable to be rejected. Clarification if any shall be obtained from the IIM Kashipur before submission of the quotation.
- e) The bids be evaluated for all category comprehensively and overall lowest bidder (L-1) in all category will be eligible for the award of the tender.

In case of any complaint/breakdown/fault in any equipment, the firm has to attend the fault within 72 hours of reporting on phone/FAX/E-mail etc. failing which will invite a penalty as follows:

- a. Attending to complaint between 72 hours – 90 hours of intimation- Rs. 200/-
- b. Attending to complaint between 4 days to 7 days of intimation- Rs. 500/-
- c. Attending to complaint beyond 7 days - Rs. 1000/-

- 2 The AMC is for preventive as well as for break down maintenance and includes repair and replacement of the following parts free of charge during AMC Period:-

- a) All Kinds of Filters
- b) Pre- filter candle (compulsory change once in six month)
- c) Compressor
- d) Thermostat
- e) Transformer
- f) Relay
- g) Carbon
- h) Worn out parts etc.
- j) Pumps, Adapter and SMPS.

The parts will be replaced as and when required during the year. Regular service of all the machines covered under the AMC would be undertaken by the vendor. At least one monthly checking /inspection is mandatory.

- f) It may be ensured that rates for parts of authorized brand only should be quoted and supplied for repair AMC accordingly. In case if it is found at a later stage that sub-standard / inferior quality items supplied necessary action will be taken against such supplier. Including forfeiture of their Performance Security and debarring them for quoting future tenders.
- g) If the tenderer fails to undertake the job satisfactorily at any period of time or withdraws his services permanently for more than three consecutive weeks. The IIM Kashipur has every right to cancel the contract and forfeit the Security Deposit without assigning any reason what so ever.
- h) The quotation should be accompanied by a crossed Demand Draft/Pay order for Rs. 5,000/- (Rs. Five Thousand Only) payable to IIM Kashipur Distt. Udham Singh Nagar as Earnest Money Deposit

(EMD) without which quotation will not be accepted. The EMD will not carry any interest. EMD of unsuccessful tenderers will be refunded once the work awarded. EMD of successful tenderer will be held till submission of security deposit.

- i) All bids should be duly sealed/taped and clearly marking the bidder's name and address on the top of the sealed envelopes and super scribing "Tender for AMC of Water Purifier and RO system" clearly on the envelope.

Terms and Conditions

1. The Tender
 - a) The original tender document must be duly signed and stamped by the authorized signatory on each page.
 - b) The bidder shall indicate the prices for each and every item indicated in the specifications.
 - c) The prices quoted must be per unit as shown in the Schedule and must include all charges including Taxes & Cartages for delivery at IIM Kashipur.
 - d) The rate must be stated for each item separately both in words and figures. If there is discrepancy between the prices quoted in word and figures. The price quoted in words would be treated as final.
 - e) The price quoted by the tenderer should be firm and inclusive of all tax (GST), Freight and forwarding charges, handling charges. Loading and unloading charges, insurances charges, any other tax/charges inclusive of GST.
 - f) No tender shall be allowed to revise its original price.
 - g) The prices once accepted by IIM Kashipur shall remain valid till the period of rate contract and during extension or renewal of contract if any.
2. Terms of Annual Maintenance Contract (A.M.C.)
 - a) The vendor should preferably be authorized by the concerned / any brand of machine to service/repair and take AMC of their machine. (Proof of document to be attached if available.)
 - b) The quotations shall not include any conditions whatsoever. In case, any conditions are included in the quotation the same may not be taken into consideration. The quotation in such cases is liable to be rejected. Clarification, if any, shall be obtained in writing from the IIM Kashipur before submission of the quotation.
 - c) The present quantity may vary due to condemnation of equipment or new purchase during the period of AMC. Payment in such cases would be made on proportionate basis considering the period of such AMC for actual number of machines.
 - d) Incomplete and unsigned quotations are liable to be rejected.
3. The contractor shall be responsible for smooth and satisfactory working of the water coolers and water purifier and shall obtain certificate from the user at periodic intervals to the effect that the water coolers/water purifiers have been working satisfactory during the period of the contract and have not remained out of order for want of maintenance/repairs. Proportionate deductions shall be made from the bill in case equipment remains out of order for more than 72 hours on each occasion.
4. It shall be obligatory on the part of the contractor to carry out repair/maintenance of water coolers/water purifiers under his direct control and supervision and under no circumstances the work shall be assigned to sub-contractor.
5. The term Comprehensive Annual Maintenance Contact shall include servicing, tank washing through chemical, gas filling, replacement of compressor, filter, thermostat, all kind of motor,

capacitors, fan blade wiring, all kinds of plug pads and replacement/repair of all other parts which are required to make the machines in hygienic working condition during the currency of the contract at the exclusive risk, responsibility and cost of the contractor.

6. The work shall be carried out in the premises of the Institute. Only such work execution of which is not possible in the premises of this Department may be allowed to be done in the workshop of the firm. In no case, any water coolers/water purifiers or parts thereof shall be taken out of the premises without formal written permission of the IIM Kashipur.
7. The successful contractor shall be required to do the work during the entire period of contract at the rates approved on the basis of the limited tender offer. If due to any reason, the firm is not able to do the work, the same shall be got done from some other firm or from the open market at the risk & cost of the contractor and the expenditure incurred thereon shall be recovered from the contractor. This may even entail the termination of the contract and forfeiture of the performance security.
8. The contractor shall be responsible for payment of wages/settlement of dues with workers engaged by the firm as per prevailing labour/wage laws in force in Kashipur and IIM Kashipur shall not be a party to any dispute between the contractor and workers.
9. The contractor shall be responsible for handing over all the water coolers/water purifiers in working condition along with all the accessories the IIM Kashipur on the expiry of the contract and the cost of shortcoming, if any, shall be borne by the outgoing contractor.
10. The damage caused, if, any, either to water coolers/ water purifiers or to any other property of the Government through negligence or otherwise, shall be at the risk, cost and responsibility of the contractor. The financial or any other loss suffered by the Government on this account shall be made good by the contractor and decision of the IIM Kashipur in this context shall be binding on the contractor.
11. No extra payment/compensation whatsoever on account of natural calamity/accident or otherwise will be made to the firm except the offered rates permitted under the contract.
12. No advance payment will be made. Payment will be made in four quarters of the CAMC period. A certificate from the user department towards satisfactory completion of the work will be obtained by the firm and submitted along with bills on completion of the quarter.
13. The IIM Kashipur reserves the right to reject or to accept any quotation, whole or in part without assigning any reason thereof. It will also not be obligatory on the IIM Kashipur to accept the lowest quotation and no explanation shall be given with regard to reason for rejection of quotation of any limited tender. The IIM Kashipur also reserves the right to extend/renew the contract for such period(s) as it may deem necessary taking into account, of course, the satisfactory services rendered by the contractor during the currency of the contract.
14. The IIM Kashipur reserves the right to terminate the AMC in full or part at any time during the contract period of the services of the contractor are not found satisfactory. In all matters of dispute relation to the proposed AMC, the decision of the IIM Kashipur in both cases shall be final and binding on the contractor.
15. Water coolers/water purifiers etc. those are under warranty period will be added in the contract after completion of their warranty Period for which the pro rate amount may be paid as per the offered unit rates of limited tender.
16. The limited tenderer whose tenders finally accepted, shall have to furnish performance security of a sum equivalent to 5% of the contract amount by means of FDR/DD/Performance bank guarantee of any Commercial bank pledged in favor of IIM Kashipur. The earnest money shall be returned to the successful bidder after depositing of performance security.
17. All legal disputes shall be subject to the Jurisdiction of Kashipur.

FORM

COMPREHENSIVE AMC FOR MAINTENANCE OF WATER COOLERS AND WATER PURIFIERS/RO IN INDIAN INSTITUTE OF MANAGEMENT OF KASHIPUR

1. Name of the tenderer (in Block letters) _____
2. Address _____

3. Telephone No. & email _____
4. EMD details _____
5. Amount of EMD (Rs. 5000/-) _____
6. Name of the Bank _____
7. Registration No. of the Firm (Please
Enclose the copy of registration if applicable) _____
8. GST No. (If available / applicable) _____
9. Experience in maintenance of water coolers/water purifiers/RO in Govt. Department/ Organization/
or any other entity :-

Name of Deptt/Org.	Period	Nos. of water coolers/water purifiers/RO Contract/Maintained
1.		
2.		
3.		

Note-Please attach document proof if available.

I/We hereby declare and affirm that I/We have read and understood the terms and conditions of the Contract as stipulated in the limited tender notice ----- Accordingly, I/We hereby accept the terms and conditions and offer the rate for maintenance of water coolers and water purifiers and RO at ANNEXURE-2.

Signature _____
Name _____
(in Block letters)
Official seal of the firm

MANDATE FORM FOR ELECTRONIC FUND TRANSFER/RTGS TRANSFER

Date: / /

The Chief Administrative Officer

Indian Institute of Management Kashipur

Sub: Authorization for released of payment / dues from Indian Institute of Management Kashipur through Electronic Fund Transfer/RTGS Transfer.

Name of the Party/Firm/Company/Institute:

1. Address of the Party:

City _____ Pin Code _____

E-Mail ID _____ Mob No: _____

Permanent Account Number _____

2. Particulars of Bank

Bank Name		Branch Name	
Branch Place		Branch City	
PIN Code		Branch Code	
MICR No			
(9 Digit number appearing on the MICR Bank of the Cheque supplied by the Bank, Please attach a Xerox copy of a cheque of your bank for ensuring accuracy of the bank name , branch name and code number)			
IFS Code:(11 digit alphanumeric code)			
Account Type	Savings	Current	Cash Credit
Account Number:			

DECLARATION

I hereby declare that the particulars given above are correct and complete. If any transaction delayed and not effected for reasons of incomplete or incorrect information I shall not hold CAO, Indian Institute of Management Kashipur responsible. I also undertake to advise any change in the particulars of my account to facilitate updating of records for purpose of credit of amount through NEFT/RTGS Transfer.

Place: _____

Date: _____

Signature & Seal of the Authorized Signatory of the Party

Certified that particulars furnished above are correct as per our records

Bankers Stamp:

Date: _____

Signature of the Authorized Official from the Bank

N.B: Please fill in the information in CAPITAL LETTERS, computer typed; please TICK wherever it is applicable.

RATE BID

Description of Services [Comprehensive Annual Maintenance Contract Of Water coolers & water purifiers (various makes & models including RO)]	Qty	Rate per machine	GST	Total Amount Inclusive of GST (for all qty)
1. Eureka Forbes RO (Model- AG- Reviva RO+UB Domestic Type)	24			
2. Krona RO (Model- Aqua Nova Domestic Type)	56			
3. Blue Star (Water Cooler plus RO SS body Commercial Type)	1			
4. Usha (Water Cooler plus RO SS body Commercial Type)	1			
5. Sidwal Water Cooler plus RO SS body Commercial Type)	1			
Total Amount in Words:				

I/We hereby undertake that we shall make good any loss/damage caused to water coolers/water purifiers/RO unit or any other property the Government through our negligence. I/We also undertake that the decision of the Director, Indian Institute of Management Kashipur in this regard as well as the matter of dispute arising due to the provision of this contract shall be final and binding on us. I/We undertake not to make any representation against the decision of the Director, IIM Kashipur.

Signature _____

Name _____

(in Block letters)

Official seal of the firm